



## Wolverine Worldwide Returns Routing Guide

Revised December 2, 2019

**\*\* Please note this routing guide is specifically set up for returns that WWW is responsible for paying the freight on. All accommodation returns are returned at the customer expense.**

All returns, whether prepaid or collect, require a **Return Authorization (RA) #**. This may be obtained by contacting your Customer Service Representative.

The address for the returns facilities are as follows:

Michigan DC's: Wolverine Worldwide, 214 Washburn St. Howard City, MI 49329

**Includes Brands:** Chaco, Merrell, Wolverine (1000 Mile & 1883 Styles Only), Bates

Louisville DC: Wolverine Worldwide, 7101 Intermodal Drive-Suite C, Louisville, KY 40258

\*\*\*DELIVERY APPOINTMENT REQUIRED – call 502-381-8660 or 502-381-9233

**Includes Brands:** Sperry, Saucony, & Keds (Adult shoes only for brands listed and any defective children's footwear)

Beaumont DC: Wolverine Worldwide, 1020 Prosperity Way, Beaumont, CA 92223

**Includes Brands:** Wolverine (all styles excluding 1000 Mile & 1883), Hush Puppies, CAT, Harley Davidson, Hy-Test.

Wolverine Kids Group – Child shoes only for Saucony, Keds, Sperry, Merrell, & Hush Puppies. ( Nondefective footwear only)

Your Customer Service Representative will provide small parcel labels to you for collect shipments up to 15 cartons.

For Shipments larger than 15 cartons and up to 3000 #, please ship via the carrier listed for the origin state in the table on page 2. Cartons may be larger than 3 cubic feet when shipping via these carriers, but may not weigh more than 50 #.

### Notes:

1. If the designated carrier does not service your shipping location as a direct point and / or if your shipment is greater than 6 pallets or 12 linear ft., please fill out the routing request form at the link below and send it via email to [GlobalTraffic@wwwinc.com](mailto:GlobalTraffic@wwwinc.com).

Routing Request Form: [http://www.wolverineworldwide.com/wp-content/uploads/2011/01/Cust\\_ReturnsRoutingReqForm2008.pdf](http://www.wolverineworldwide.com/wp-content/uploads/2011/01/Cust_ReturnsRoutingReqForm2008.pdf)

2. LTL shipments must not consume more than 12 linear feet of trailer floor (750 cu. Ft.)  
 Continued 3. Your shipment via any of the below LTL carriers must be accompanied by a Bill of Lading. For information on bill of lading requirements, please visit the link below.

Bill of Lading Information:

<http://www.wolverineworldwide.com/wp-content/uploads/2011/07>ReturnsBOLApr2012.pdf>

4. If your LTL return is authorized to be returned at WW’s expense, proper, freight terms are collect 3<sup>rd</sup> Party billing to the 3<sup>rd</sup> Party address below:  
**Wolverine Worldwide, Inc.**  
**9341 Courtland Dr NE**  
**Rockford, MI 49351**
5. Any violations of the above routing instructions will be charged back at \$100 plus the cost difference of the freight.

### Common Carrier Table

<b>Alabama</b>	Old Dominion	<b>Nebraska</b>	Old Dominion
<b>Arizona</b>	Old Dominion	<b>Nevada</b>	Old Dominion
<b>Arkansas</b>	Old Dominion	<b>New Hampshire</b>	Old Dominion
<b>California</b>	Old Dominion	<b>New Jersey</b>	Old Dominion
<b>Colorado</b>	Old Dominion	<b>New Mexico</b>	Old Dominion
<b>Connecticut</b>	Old Dominion	<b>New York</b>	Old Dominion
<b>Delaware</b>	Old Dominion	<b>North Carolina</b>	Old Dominion
<b>Florida</b>	Old Dominion	<b>North Dakota</b>	Old Dominion
<b>Georgia</b>	Old Dominion	<b>Ohio</b>	Old Dominion
<b>Idaho</b>	Old Dominion	<b>Oklahoma</b>	Old Dominion
<b>Illinois</b>	Old Dominion	<b>Oregon</b>	Old Dominion
<b>Indiana</b>	Old Dominion	<b>Pennsylvania</b>	Old Dominion
<b>Iowa</b>	Old Dominion	<b>Rhode Island</b>	Old Dominion
<b>Kansas</b>	Old Dominion	<b>South Carolina</b>	Old Dominion
<b>Kentucky</b>	Old Dominion	<b>South Dakota</b>	Old Dominion
<b>Louisiana</b>	Old Dominion	<b>Tennessee</b>	Old Dominion
<b>Maine</b>	Old Dominion	<b>Texas</b>	Old Dominion
<b>Maryland &amp; DC</b>	Old Dominion	<b>Utah</b>	Old Dominion
<b>Massachusetts</b>	Old Dominion	<b>Vermont</b>	Old Dominion
<b>Michigan</b>	Old Dominion	<b>Virginia</b>	Old Dominion

<b>Minnesota</b>	Old Dominion	<b>Washington</b>	Old Dominion
<b>Mississippi</b>	Old Dominion	<b>West Virginia</b>	Old Dominion
<b>Missouri</b>	Old Dominion	<b>Wisconsin</b>	Old Dominion
<b>Montana</b>	Old Dominion	<b>Wyoming</b>	Old Dominion

Continued

## **Carrier Contact Information**

### **Old Dominion**

Web site: <http://www.odfl.com> Ph# (800) 432-6335 Locate a local terminal: <http://www.odfl.com/locator/>