



Wolverine Worldwide Returns Routing Guide

Revised June 15, 2015

**** Please note this routing guide is specifically set up for returns that WWW is responsible for paying the freight on.
All accommodation returns are returned at the customer expense.**

All returns, whether prepaid or collect, require a **Return Authorization (RA) #**. This may be obtained by contacting your Customer Service Representative.

The address for the returns facilities are as follows:

Michigan DC's : Wolverine Worldwide, 9300 Courtland Dr. Rockford, MI 49351

Includes Brands: Sebago, Chaco, Merrell, Cushe, Hush Puppies, Wolverine, Harley Davidson, Hy-Test, CAT, Bates, & Soft Style (Adult Footwear Only)

Louisville DC : Wolverine Worldwide, 7200 Riverport Drive, Louisville, KY 40258

Includes Brands: Sperry, Saucony, & Keds (Adult Shoes only for brands listed and any defective children's footwear)

Brookville DC : Wolverine Worldwide, 1 Collective Way, Suite B, Brookville, OH 45309

Includes Brand : Stride Rite Children's Group (Saucony, Keds, Sperry, Jessica Simpson, Crib & Crawl, Stride Rite, Merrell, & Hush Puppies. Non-defective footwear only)

Your Customer Service Representative will provide small parcel labels to you for collect shipments up to 15 cartons.

For Shipments larger than 15 cartons and up to 3000 #, please ship via the carrier listed for the origin state in the table on page 2. Cartons may be larger than 3 cubic feet when shipping via these carriers, but may not weigh more than 50 #.

Notes:

1. If the designated carrier does not service your shipping location as a direct point and / or if your shipment is greater than 6 pallets or 12 linear ft, please fill out the routing request form at the link below and send it via email to GlobalTraffic@wwwinc.com.

Routing Request Form:

http://www.wolverineworldwide.com/wp-content/uploads/2011/01/Cust_ReturnsRoutingReqForm2008.pdf

2. LTL shipments must not consume more than 12 linear feet of trailer floor (750 cu. Ft.)

3. Your shipment via any of the below LTL carriers must be accompanied by a Bill of Lading. For information on bill of lading requirements, please visit the link below.

Bill of Lading Information:

<http://www.wolverineworldwide.com/wp-content/uploads/2011/07>ReturnsBOLApr2012.pdf>

4. If your LTL return is authorized to be returned at WW's expense, proper, freight terms are collect 3rd Party billing to the 3rd Party address below:
Wolverine Worldwide, Inc.
9341 Courtland Dr NE
Rockford, MI 49351
5. Any violations of the above routing instructions will be charged back at \$100 plus the cost difference of the freight.

Common Carrier Table

Alabama	Old Dominion	Nebraska	UPS Freight
Arizona	UPS Freight	Nevada	UPS Freight
Arkansas	Old Dominion	New Hampshire	Old Dominion
California	Old Dominion	New Jersey	Old Dominion
Colorado	Old Dominion	New Mexico	UPS Freight
Connecticut	Old Dominion	New York	UPS Freight
Delaware	Old Dominion	North Carolina	Old Dominion
Florida	Old Dominion	North Dakota	Old Dominion
Georgia	Old Dominion	Ohio	Old Dominion
Idaho	Old Dominion	Oklahoma	Old Dominion
Illinois	Old Dominion	Oregon	UPS Freight
Indiana	Old Dominion	Pennsylvania	UPS Freight
Iowa	Old Dominion	Rhode Island	UPS Freight
Kansas	UPS Freight	South Carolina	Old Dominion
Kentucky	Old Dominion	South Dakota	Old Dominion
Louisiana	Old Dominion	Tennessee	Old Dominion
Maine	UPS Freight	Texas	Old Dominion
Maryland & DC	UPS Freight	Utah	Old Dominion
Massachusetts	UPS Freight	Vermont	UPS Freight
Michigan	UPS Freight	Virginia	UPS Freight
Minnesota	UPS Freight	Washington	UPS Freight
Mississippi	Old Dominion	West Virginia	UPS Freight
Missouri	Old Dominion	Wisconsin	UPS Freight
Montana	UPS Freight	Wyoming	Old Dominion

Carrier Contact Information

UPS Ground

Web site: <http://www.ups.com/> Ph# 800-742-5877

Fed Ex Ground

Web site: <http://www.fedex.com/> Ph# 800-762-3725

Old Dominion

Web site: <http://www.odfl.com> Ph# (800) 432-6335 Locate a local terminal: <http://www.odfl.com/locator/>

UPS Freight

Web site: <http://lfl.upsfreight.com/> Ph# 800-333-7400, option 2 Locate a local terminal:

<http://www.lfl.upsfreight.com/ProductsandServices/ServiceCenterDir/default.aspx>