



**Wolverine Worldwide Returns Routing Guide  
Revised September 4, 2012**

**All returns, whether prepaid or collect, require a Return Authorization (RA/RE) #. This may be obtained by contacting your Customer Service representative.**

**The address for our Returns facility is as follows:**

**Wolverine Worldwide, Inc. Mail Code HD102 9300 Courtland Drive Rockford, Michigan 49351**

**Please visit the following link for full details of our Reverse Warehouse Policy.  
<http://www.wolverineworldwide.com/downloads/2008/RevWhseRtn1208.pdf>**

**Your Customer Service representative will provide small parcel labels to you for collect shipments up to 15 cartons. Please refer to the Reverse Warehouse Policy at the link above for carton size limits for small parcel shipments.**

**For shipments larger than 15 cartons and up to 3000#, please ship via the carrier listed for the origin state in the table on page 2. Cartons may be larger than 3 cubic feet when shipping via these carriers, but may not weight more than 50#.**

**NOTES: 1) If the designated carrier does not service your shipping location as a direct point and/or if your shipment weighs greater than 3000#, please fill out the routing request form at the link below and send it via email to [TrafficDL@wwwinc.com](mailto:TrafficDL@wwwinc.com).**

**Routing Request Form:**

**<http://www.wolverineworldwide.com/downloads/2008/Cust>ReturnsRoutingReqForm2008.pdf>**

**(continued)**

2) LTL shipments must not consume more than 12 linear feet of trailer floor (750 cu. ft.)

3) Your shipment via any of the below LTL carriers must be accompanied by a Bill of Lading. For information on bill of lading requirements, please visit the link below: Bill of Lading Information:

<http://www.wolverineworldwide.com/downloads/2008/Cust>Returns/BOL120808r.pdf>

4) If your LTL return is authorized to be returned at WW's expense, proper freight terms are collect, 3<sup>rd</sup> party billing with the 3<sup>rd</sup> party address below:

Wolverine World Wide, Inc.  
9341 Courtland Dr. NE  
Rockford, MI 49351

5) Any violations of the above routing instructions will be charged back at \$100 plus freight cost difference.

Alabama	UPS Freight (2-3)	Nebraska	UPS Freight (3)
Arizona	UPS Freight (4)	Nevada	UPS Freight (5)
Arkansas	UPS Freight (2-3)	New Hampshire	Colonial Trucking
California	UPS Freight (4-5)	New Jersey	UPS Freight (2)
Colorado	UPS Freight (3-4)	New Mexico	UPS Freight (3-4)
Connecticut	Colonial Trucking	New York	UPS Freight (2-3)
Delaware	Colonial Trucking	North Carolina	UPS Freight (2)
Florida	UPS Freight (3-4)	North Dakota	UPS Freight (5)
Georgia	UPS Freight (2-3)	Ohio	UPS Freight (1)
Idaho	UPS Freight (4)	Oklahoma	UPS Freight (3)
Illinois	UPS Freight (1-2)	Oregon	UPS Freight (5)
Indiana	UPS Freight (1)	Pennsylvania	UPS Freight (2)
Iowa	UPS Freight (1-3)	Rhode Island	Colonial Trucking
Kansas	UPS Freight (2-3)	South Carolina	UPS Freight (2-3)
Kentucky	UPS Freight (1-2)	South Dakota	UPS Freight (3)
Louisiana	UPS Freight (3-4)	Tennessee	UPS Freight (2)
Maine	Colonial Trucking	Texas	UPS Freight (3-4)
Maryland & DC	Colonial Trucking	Utah	UPS Freight (3-5)
Massachusetts	Colonial Trucking	Vermont	Colonial Trucking
Michigan	UPS Freight (1)	Virginia	UPS Freight (2)
Minnesota	UPS Freight (2-3)	Washington	UPS Freight (5)
Mississippi	UPS Freight (2)	West Virginia	UPS Freight (2-3)
Missouri	UPS Freight (1-2)	Wisconsin	UPS Freight (1-2)
Montana	UPS Freight (5)	Wyoming	UPS Freight (5)

### Common Carrier Table 7-28-08

\*\* Number in (x) beyond the carrier name indicates standard transit days to Michigan. This represents an average. Check

with carrier for actual service standard from your zip code to Rockford 49351. Colonial acts as a WW consolidator, so no transit time is noted.

## **WW Preferred Carrier Contact Chart (alphabetical)**

**Colonial Trucking 508-580-2060**

**UPS Freight** <http://ltl.upsfreight.com/> **800-333-7400, option 2** To locate a local terminal, please click on your state at the following link:  
<http://www.ltl.upsfreight.com/ProductsandServices/ServiceCenterDir/default.aspx>