

RETURNS AND EXCHANGES

We hope you enjoy your new footwear! If you're not completely satisfied with your purchase, we will gladly accept your return of UNWORN product within 30 days from the time of purchase. If you choose to make a return after the 30-day period, you will receive an online store credit to use toward your next purchase, which will be valid for 90 days. Please note that we cannot refund your credit card for merchandise returned after the 30-day period.

To make a return:

- Carefully fill out back of this form.
- Put the following in your shipping carton:
 - the carton content label or packing slip (if available)
 - this form, completed
 - the merchandise in its original box
- Place the provided pre-paid FedEx label on the outside of carton. Follow the label instructions and note that shipping & handling charges will be deducted from your refund for the use of this label. Please keep your shipping receipt number for reference.

To make an exchange:

- Carefully fill out back of this form.
- Put the following in your shipping carton:
 - the content sticker or packing list (if available)
 - this form, completed
 - the merchandise in its original box
- Place the provided pre-paid FedEx label on the outside of the carton and follow the instructions.

Questions? Call our Consumer Relations Department at (800) 545-2425 Monday through Friday, between 9 a.m. and 7 p.m. Eastern time.

Send your return/exchange to: WWW Internet Returns, 9300 Courtland Dr., Rockford, MI 49351

CAREFULLY COMPLETE THIS FORM FOR A RETURN/EXCHANGE.

1. Personal Information (Required, Please Print)

Name on Original Order: _____ Phone #: _____

Name & Address (where product was shipped): _____

Date Returned: _____

2. Return Merchandise Information

Item Name or Stock #	Size/Width	Color	Reason Code

Reason Codes:

101 Large
102 Small
103 Narrow
104 Wide
105 Uncomfortable
106 Defective
(why - please describe below)

201 Not as described/pictured
202 Did not like color/style
203 Arrived too late
204 Other
(please describe below)

3. What do you want us to do with your return?

_____ Refund my credit card (*skip step 4*)

_____ Exchange for another pair

4. Indicate your EXCHANGE request:

Item Name or Stock #	Size/Width	Color	Quantity

5. Did you receive product(s) as a gift? ___yes ___no
If yes, please provide the name on the original order and/or confirmation # _____

6. Circle which online retailer you purchased your footwear/apparel from

trackntrail.com upfootgear.com hushpuppies.com
wolverine.com seabago.com catfootwear.com cushe.com
merrell.com batesfootwear.com wolverineworldwide.com

7. Additional comments: _____